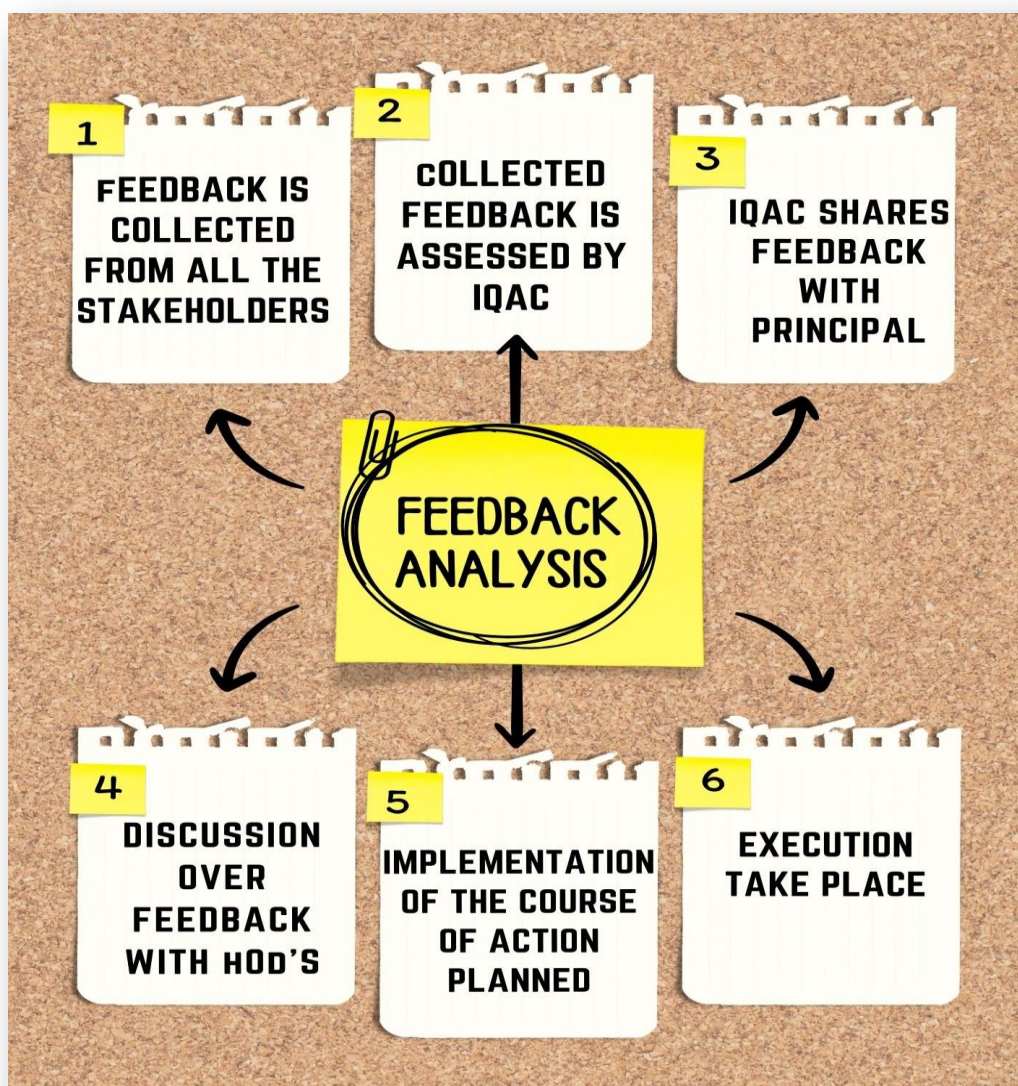


ANALYSIS OF FEEDBACK

The suggestions obtained through feedback are used to take decisions for the betterment of the students. The feedback was obtained from all stakeholders on a structured proforma. The feedback was collected and assessed by the IQAC and shared it with the Principal of the college to achieve institutional goals.



Feedback from Students

The feedback was collected from the students through structured form. The responses were obtained from the students of different semester of UG/PG classes on five point scale and average score was calculated.


Principal

Feedback from 79 students is obtained during the year 2022-23 through structured Proforma and detailed analysis of total of 79 responses obtained is given below.

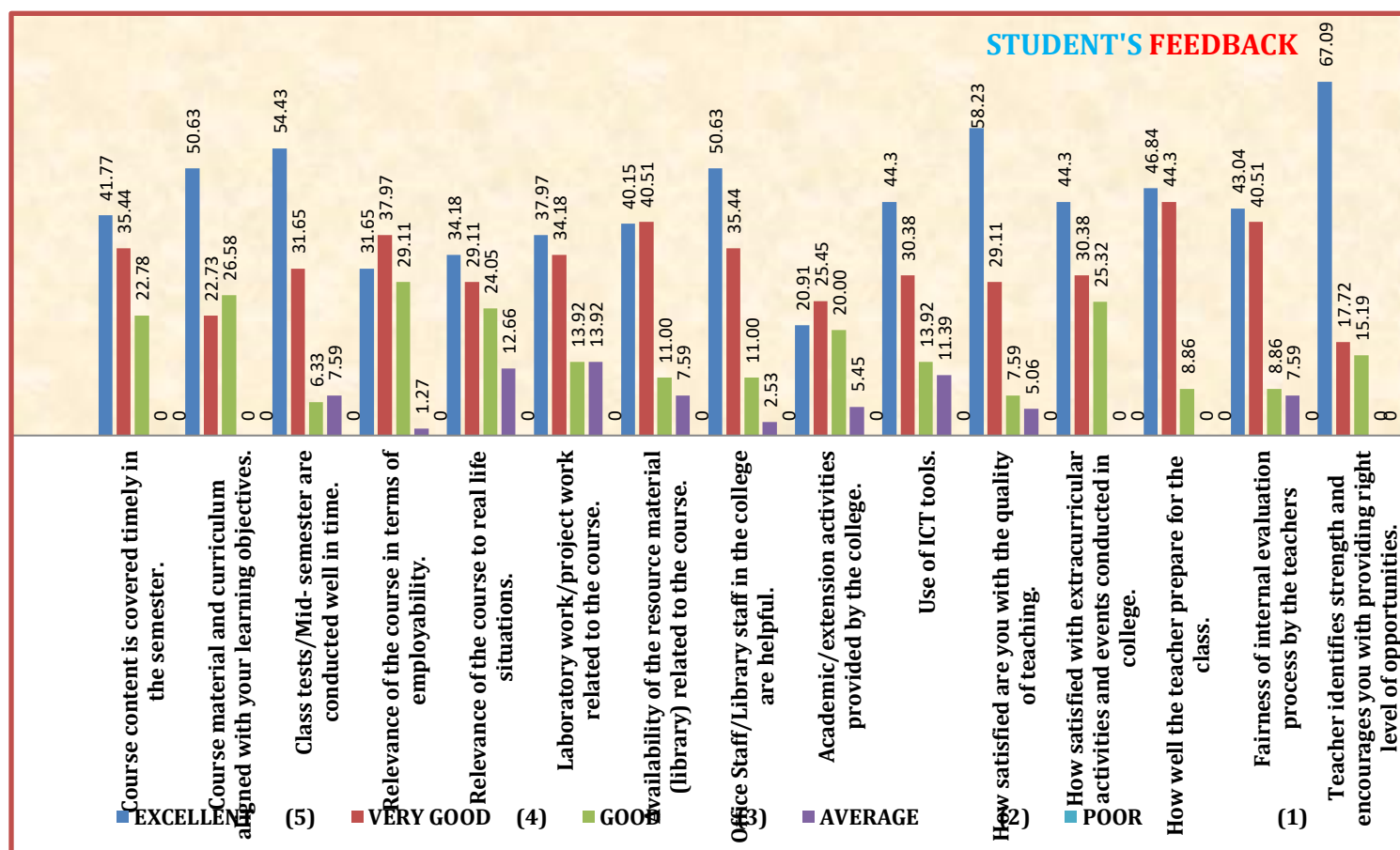
S.NO	PARAMETERS	EXCELLENT (5)	VERY GOOD (4)	GOOD (3)	AVERAGE (2)	POOR (1)	AVERAGE
1	Course content is covered timely in the semester.	33	28	18	0	0	4.19
		41.77%	35.44%	22.78%	0.00%	0.00%	
2	Course material and curriculum aligned with your learning objectives.	40	18	21	0	0	4.24
		50.63%	22.78%	26.58%	0.00%	0.00%	
3	Class tests/Mid- semester are conducted well in time.	43	25	5	6	0	4.33
		54.43%	31.65%	6.33%	7.59%	0.00%	
4	Relevance of the course in terms of employability.	25	30	23	1	0	4.00
		31.65%	37.97%	29.11%	1.27%	0.00%	
5	Relevance of the course to real life situations.	27	23	19	10	0	3.85
		34.18%	29.11%	24.05%	12.66%	0.00%	
6	Laboratory work/project work related to the course.	30	27	11	11	0	3.96
		37.97%	34.18%	13.92%	13.92%	0.00%	
7	Availability of the resource material (library) related to the course.	32	32	9	6	0	4.14
		40.51%	40.51%	11.00%	7.59%	0.00%	
8	Office Staff/Library staff in the college are helpful.	40	28	9	2	0	4.34
		50.63%	35.44%	11.00%	2.53%	0.00%	
9	Academic/extension activities provided by the college.	23	28	22	6	0	3.86
		20.91%	25.45%	20.00%	5.45%	0.00%	
10	Use of ICT tools.	35	24	11	9	0	4.08
		44.30%	30.38%	13.92%	11.39%	0.00%	
11	How satisfied are you with the quality of teaching.	46	23	6	4	0	4.41
		58.23%	29.11%	7.59%	5.06%	0.00%	
12	How satisfied with extracurricular activities and events conducted in college.	35	24	20	0	0	4.19
		44.30%	30.38%	25.32%	0.00%	0.00%	
13	How well the teacher prepare for the class.	37	35	7	0	0	4.38
		46.84%	44.30%	8.86%	0.00%	0.00%	


Principal

14	Fairness of internal evaluation process by the teachers	34	32	7	6	0	4.19
		43.04%	40.51%	8.86%	7.59%	0.00%	
15	Teacher identifies strength and encourages you with providing right level of opportunities.	53	14	12	0	0	4.52
		67.09%	17.72%	15.19%	0.00%	0.00%	

The feedback received indicates that a good percentage of responses were received in the criteria of Excellent/Very good/Good/Average rating on all parameters i.e. a rating of 3 or more.

Graphical analysis: Percentage vs. Parameter



Majority of the students are very satisfied with their teachers and teaching learning process. However, the students had some suggestions like to upgrade computer labs, conduct more workshops and seminars to enhance skill and personality development.


Principal

Feedback from Teachers

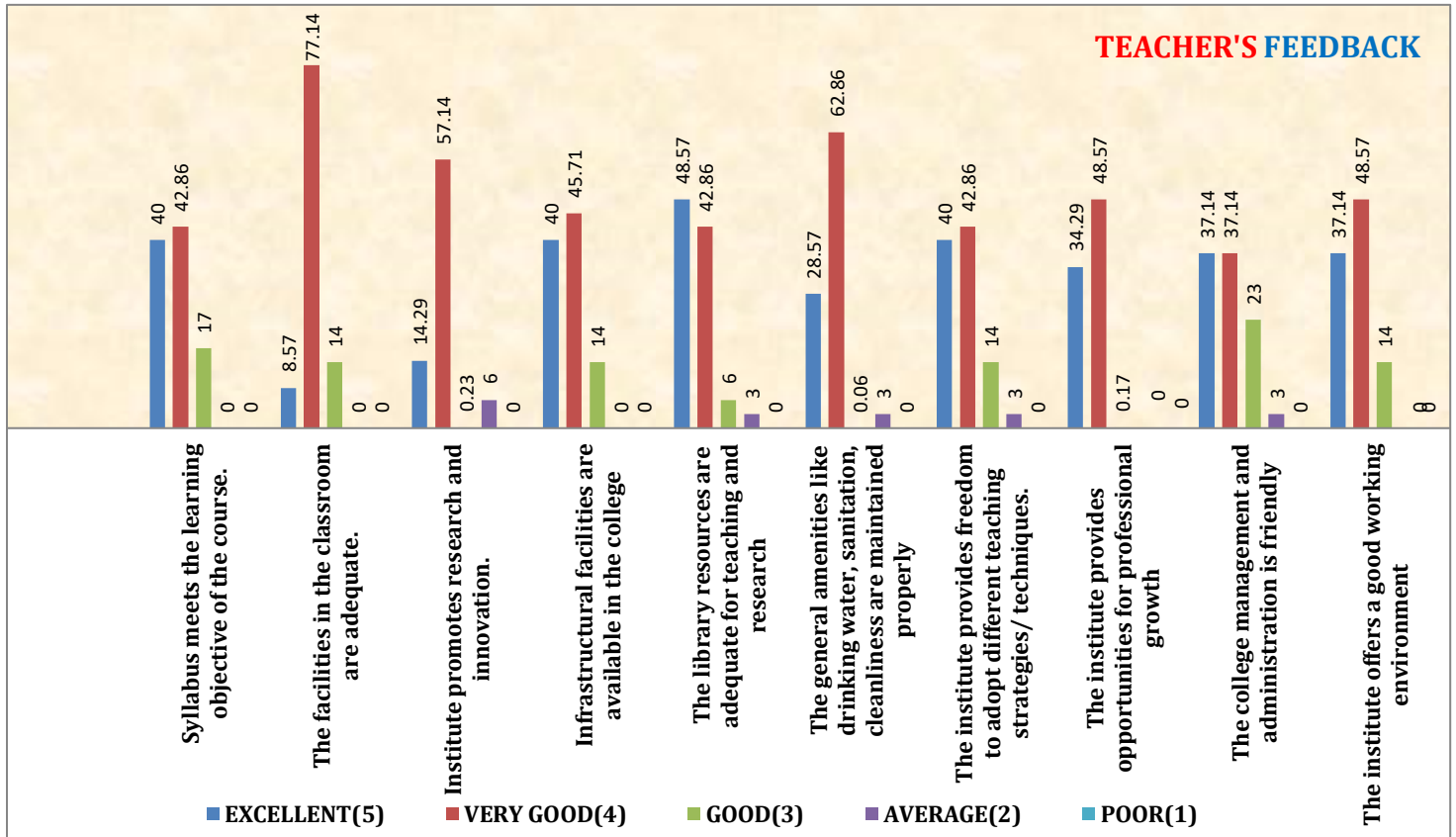
Feedback from Teachers was obtained through structured proforma of a five-point scale.
An analysis of total 35 responses obtained is given below

S.NO	PARAMETERS	EXCELLENT (5)	VERY GOOD (4)	GOOD (3)	AVERAGE (2)	POOR (1)	AVERAGE
1	Syllabus meets the learning objective of the course.	14	15	6	0	0	4.23
		40.00%	42.86%	17.00%	0.00%	0.00%	
2	Computer facilities are made available for ICT based teaching to students.	3	27	5	0	0	3.94
		8.57%	77.14%	14.00%	0.00%	0.00%	
3	Institute promotes research and innovation.	5	20	8	2	0	3.80
		14.29%	57.14%	0.23%	6.00%	0.00%	
4	Infrastructural facilities are available in the college.	14	16	5	0	0	4.26
		40.00%	45.71%	14%	0.00%	0.00%	
5	The library resources are adequate for teaching and research.	17	15	2	1	0	4.37
		48.57%	42.86%	6%	3.00%	0.00%	
6	The general amenities like drinking water, sanitation, cleanliness are maintained properly.	10	22	2	1	0	4.17
		28.57%	62.86%	0.06%	3.00%	0.00%	
7	Equal opportunities for all staff is provided	14	15	5	1	0	4.20
		40.00%	42.86%	14.00%	3.00%	0.00%	
8	The institute provides opportunities for professional growth.	12	17	6	0	0	4.17
		34.29%	48.57%	0.17	0.00	0.00%	
9	The college management and administration is friendly.	13	13	8	1	0	4.09
		37.14%	37.14%	23%	3.00%	0.00%	
10	The institute offers a good working environment	13	17	5	0	0	4.23
		37.14%	48.57%	14.00%	0.00%	0.00%	


Principal

Graphical analysis: Percentage vs. Parameters

As per the responses received, majority of the staff members are satisfied with the learning outcomes of the syllabus, ICT tools available, infrastructure facilities and other amenities available in the institution. They suggested that research and innovation should be promoted and there should be more professional development programs.



Feedback from Parents

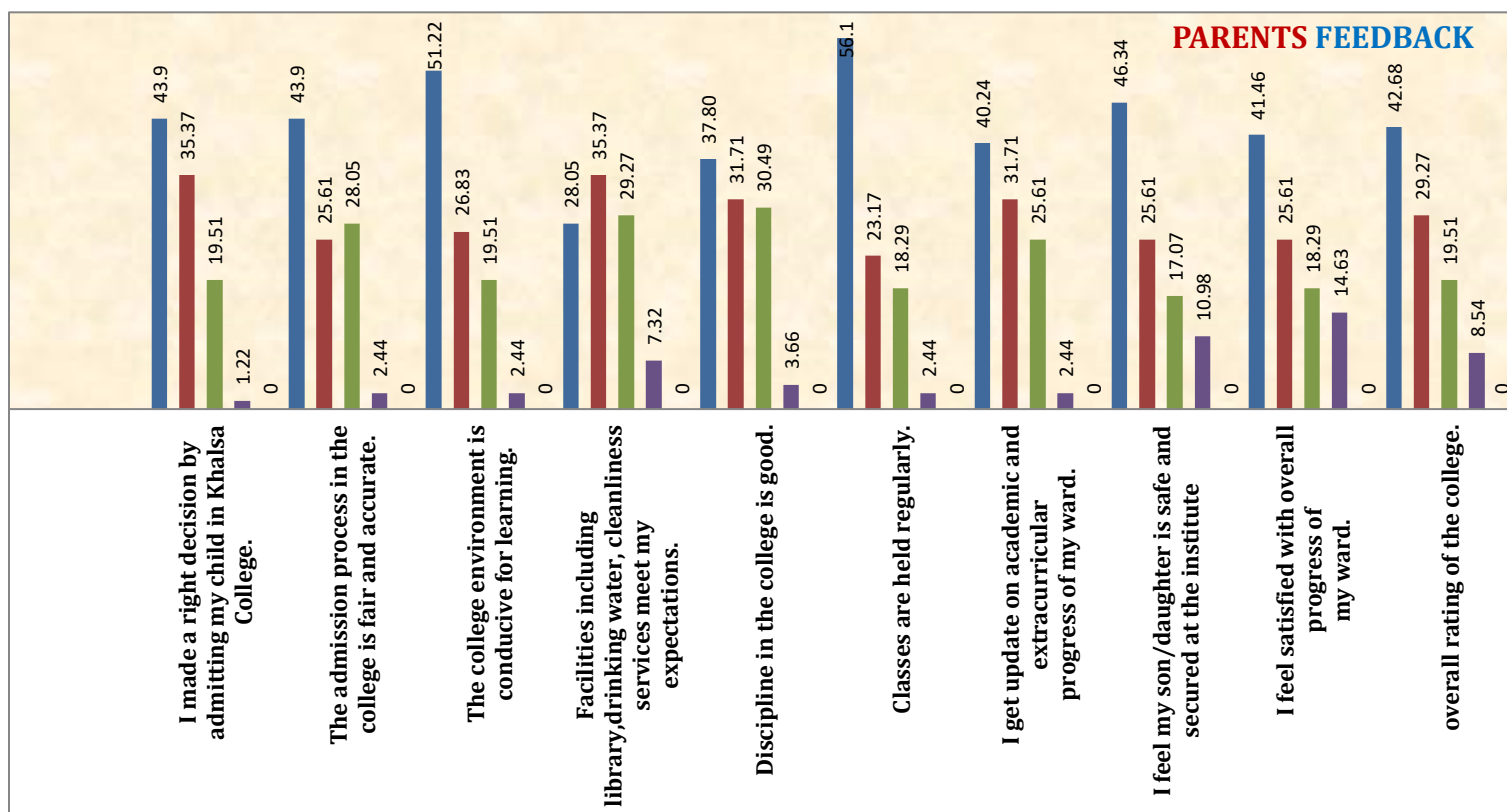
Parental feedback was obtained using a format structured on a five-point scale. An analysis of total 82 responses obtained is given below:

SR.NO.	PARAMETER	EXCELLENT (5)	VERY GOOD (4)	GOOD (3)	AVERAGE (2)	POOR (1)	AVERAGE
1.	I made a right decision by admitting my child in Khalsa College.	36	29	16	1	0	4.22
		43.90%	35.37%	19.51%	1.22%	0.00%	
2.	The admission process in the college is fair and accurate.	36	21	23	2	0	4.11
		43.90%	25.61%	28.05%	2.44%	0.00%	
3.	The college environment is conducive for learning.	42	22	16	2	0	4.27
		51.22%	26.83%	19.51%	2.44%	0.00%	
4.	Facilities including library, drinking wa-	23	29	24	6	0	3.84


Principal

	ter, cleanliness services meet my expectations.						
		28.05%	35.37%	29.27%	7.32%	0.46%	
5.	Discipline in the college is good.	31	26	25	3	0	4.15
		37.80%	31.71%	30.49%	3.66%	0.00%	
6.	Classes are held regularly.	46	19	15	2	0	4.33
		56.10%	23.17%	18.29%	2.44%	0.00%	
7.	I get update on academic and extracurricular progress of my ward.	33	26	21	2	0	4.10
		40.24%	31.71%	25.61%	2.44%	0.00%	
8.	I feel my son/daughter is safe and secured at the institute	38	21	14	9	0	4.07
		46.34%	25.61%	17.07%	10.98%	0.00%	
9.	I feel satisfied with overall progress of my ward.	34	21	15	12	0	3.94
		41.46%	25.61%	18.29%	14.63%	0.00%	
10.	Overall rating of the college.	35	24	16	7	0	4.06
		42.68%	29.27%	19.51%	8.54%	0.00%	

Graphical analysis: Percentage Vs parameters



The parents appreciated the facilities provided by the college and were appreciative of the energies put in by the college for welfare of the students. Parents were satisfied with the admission


Principal

process, discipline and regularity of the classes. They suggested introducing more skill and jobbing oriented courses.

Employer's Feedback

Feedback from Employers was obtained through structured proforma of a five-point scale. An analysis of total 11 responses obtained is given below:

S.NO.	PARAMETERS	EXCELLENT (5)	VERY GOOD (4)	GOOD (3)	AVERAGE (2)	POOR (1)	AVERAGE
1	Planning and organizational skills	6	5	2	0	0	4.31
		46.15%	38.46%	15.38%	0.00%	0.00%	
2	Relative response to workplace challenges.	0	13	0	0	0	4.00
		0.00%	100.00%	0.00%	0.00%	0.00%	
3	Communication and soft skills	8	5	0	0	0	4.62
		61.54%	38.46%	0.00%	0.00%	0.00%	
4	Technical knowledge/skill	2	11	0	0	0	4.15
		15.38%	84.62%	0.00%	0.00%	0.00%	
5	Leadership, team spirit and ability to take initiative	6	7	0	0	0	4.46
		46.15%	53.85%	0.00%	0.00%	0.00%	
6	Open to new ideas and learning new techniques	5	8	0	0	0	4.38
		38.46%	61.54%	0.00%	0.00%	0.00%	
7	Involvement in social activities.	6	7	1	1	0	4.85
		46.15%	53.85%	8.00%	8.00%	0.00%	
8	Relationship with senior/peers/subordinates.	6	7	0	0	0	4.46
		46.15%	53.85%	0.00%	0.00%	0.00%	
9	Ability to take up extra responsibility	5	8	0	0	0	4.38
		38.46%	61.54%	0.00%	0.00%	0.00%	
10	Overall satisfaction with our students and curriculum	3	10	0	0	0	4.23
		23.08%	76.92%	0.00%	0.00%	0.00%	

The employers were satisfied with the students' performance. They suggested that students should be trained in soft skills to work more efficiently. Their suggestions were deliberated upon and suitable actions were taken.


Principal

Graphical analysis: Percentage Vs parameters



Alumni's Feedback

Feedback from Alumni was obtained through structured proforma on a five-point scale. An analysis of total 25 responses obtained is given below:

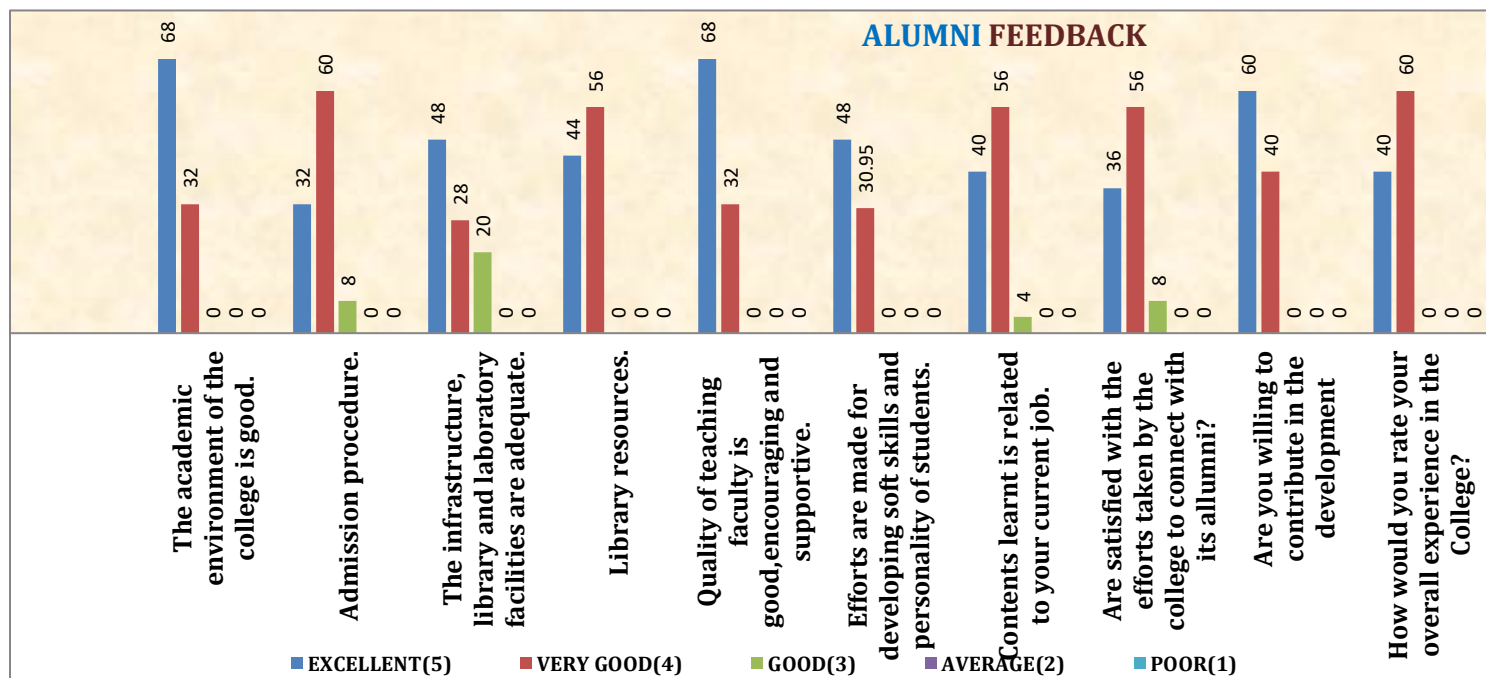
S.NO.	PARAMETERS	EXCELLENT (5)	VERY GOOD (4)	GOOD (3)	AVERAGE (2)	POOR (1)	AVERAGE
1	The academic environment of the college is good.	17	8	0	0	0	4.68
		68.00%	32.00%	0.00	0.00	0.00	
2	The infrastructure, library and laboratory facilities are adequate.	8	15	2	0	0	4.24
		32.00%	60.00%	8.00%	0.00	0.00	
3	The quality of teaching faculty is good, encouraging and supportive.	12	7	5	0	0	4.12
		48.00%	28.00%	20%	0%	0.00	
4	Efforts are made for developing soft skills and personality of students.	11	14	0	0	0	4.44
		44.00%	56.00%	0.00	0.00	0.00	


Principal

5	Are you satisfied with the efforts taken by the College to connect with its Alumni?	17	8	0	0	0	4.68
		68.00%	32.00%	0.00%	0.00	0.00	
6	Are you willing to contribute in the development of the institute?	12	13	0	0	0	4.48
		48.00%	52.00%	0.00	0.00	0.00	
7	How would you rate your overall experience in the College? Please select your ratings on the scale 1 to 5.	10	14	1	0	0	4.36
		40.00%	56.00%	4.00%	0.00	0.00	
8	Are you satisfied with the efforts taken by the College to connect with its Alumni?	9	14	2	0	0	4.28
		36.00%	56.00%	8.00%	0.00	0.00	
9	Are you willing to contribute in the development of the institute?	15	10	0	0	0	4.60
		60.00%	40.00%	0.00	0.00	0.00	
10	How would you rate your overall experience in the College?	10	15	0	0	0	4.40
		40.00%	60.00%	0.00	0.00	0.00	

The feedback of the alumni regarding the environment of the college and other facilities were excellent. The alumni were also happy with the discipline, quality of teaching and were willing to contribute to the college in whatever ways they could. They are satisfied with the efforts taken by the College to connect with its Alumni. They suggested more alumni involvement in the college. Alumni expressed their desire to involve in the admission process as mentor and canvasser.

Graphical Analysis: Percentage Vs Parameter




Principal